625 St. Joseph Street
New Orleans, LA 70165
504.529.2837 or 52.WATER

November 11, 2026

The Operations Committee met on November 11, 2026, in the Executive Board Room. The meeting convened at approximately 9:00 a.m.

Present:
Director David Gallo, Chair
Director Corinne Villavaso, Vice Chair
Director Kathryn Walmsley
Director Stephen Nelson

Absent:
Director Julius Kimbrough
Director Kimberly Thomas

Non- Members Present
Director Chadrick Kennedy
Director Jonathan Stewart

PRESENTATION ITEMS

A. Backflow Program Update, Ann Wilson, Chief of Environmental Affairs

Ann Wilson, Chief Environmental Affairs, and Alice Wiedefeld, Backflow Infrastructure Project Intern, presented a Backflow Program Update. The presentation included the need for a backflow program, program organization structure, and enforcement protocol including water disruption as a tool to achieve compliance.

B. Lead Service Line Program Update, Becca Johnsey, Deputy General Superintendent

Becca Johnsey, Deputy General Superintendent, provided an update on the citywide Lead Service Line Replacement Program, a federally mandated initiative to identify and replace approximately 85,000 lead service lines by 2037. The program is expected to exceed $1 billion, with 1,500 replacements targeted by July 2027, 7,500 more by July 2028, and full implementation completed by 2037.

Initial outreach has begun in Hollygrove and the Upper 9th Ward, focusing on resident education, collection of Right of Entry forms, and preliminary inspections. Replacement work is expected to begin in early 2027 and will follow a prioritization model based on factors such as lead risk, population characteristics, and coordination with other City projects.

Board of Directors: Hon. Helena Moreno, Mayor, Jonathan Stewart, President, Chadrick Kennedy, President Pro Tempore, Hon. Jason Hughes, City Council, Kathryn Walmsley, Kimberly A. Thomas, JD, Leslie Bouie, Ariane Greenidge, Julius Kimbrough Jr., David Gallo, Corinne Villavaso

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Completed milestones were highlighted, including development of an interactive service line inventory, distribution of more than 4,700 water filter pitchers, inspection and replacement pilots, over 315 residential replacements, inspections at more than 350 schools and early childhood facilities, and replacements at 19 schools. All school-related replacements are targeted for completion by the end of 2027.

The program has secured $152 million and is pursuing an additional $90 million in State Revolving Fund financing. Recent legal and constitutional changes now allow public funding for private-side service line replacements, reducing customer costs and supporting broader participation.

C. Enterprise Asset Management Project, Darrell Eilts, Chief Financial Officer, Kaitlin Tymrak, General Superintendent, Trimble Unity Software, and 1898 & Co.

Dr. Darrell Eilts, Chief Information Officer, and Kaitlin Tymrak, General Superintendent, introduced the Enterprise Asset Management (EAM) project and the implementation team from 1898 & Co. Dr. Eilts stated that the project, among many technology improvements, includes replacement of the work order systems that are more than 30 years old and no longer supported, and that CIOs at peer utilities gave the selected solution strong reviews.

Brian Hiller, Senior Managing Director, and Thomas Wilson, Project Manager, of 1898 & Co. presented an overview of the Trimble Unity Maintain platform and the implementation approach. The system will be deployed in two phases, beginning with linear assets and legacy work order data, followed by vertical assets such as facilities and equipment. The approach includes staff training and three months of support after go-live. Dr. Eilts reported that the project formally kicks off the week of November 16 with working sessions for internal staff. There were no questions or comments from the Committee.

ACTION ITEMS

- Resolution (R-153-2026) Holiday Calendar Additions – 2026

    - **Director Gallo made a motion to approve Resolution R-153-2026. Director Villavaso moved. Director Walmsley seconded. The motion carried.**

Board of Directors: Hon. Helena Moreno, Mayor, Jonathan Stewart, President, Chadrick Kennedy, President Pro Tempore, Hon. Jason Hughes, City Council, Kathryn Walmsley, Kimberly A. Thomas, JD, Leslie Bouie, Ariane Greenidge, Julius Kimbrough Jr., David Gallo, Corinne Villavaso

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- Resolution (R-154-2026) Holiday Calendar – 2027

    - **Director Gallo made a motion to approve Resolution R-154-2026. Director Villavaso moved. Director Walmsley seconded. The motion carried.**

PUBLIC COMMENT

None.

ADJOURNMENT

There being no further business to come before the Operations Committee, Director Gallo made a motion to adjourn. Director Villavaso moved. Director Walmsley seconded. The motion carried. The meeting was adjourned at approximately 10:06 a.m.

Board of Directors: Hon. Helena Moreno, Mayor, Jonathan Stewart, President, Chadrick Kennedy, President Pro Tempore, Hon. Jason Hughes, City Council, Kathryn Walmsley, Kimberly A. Thomas, JD, Leslie Bouie, Ariane Greenidge, Julius Kimbrough Jr., David Gallo, Corinne Villavaso